Servant Leadership
Be the change you wish to see.....

UTIA Compliance Lunch
May 23, 2018
The servant leader

The servant-leader is servant first. It begins with the natural feeling that one wants to serve, to serve first. Then conscious choice brings one to aspire to lead.
Something to consider

I wake up every morning with a purpose.

- Anonymous
Be the change YOU wish to see.....

- What inspires you?
- What difference do you want to make?
- What’s your purpose?
Seven Pillars of Servant Leadership

Community

Customers

Employees

Servant Leader
- Person of Character
- Puts People First
- Skilled Communicator
- Compassionate Collaborator
- Has Foresight
- Systems Thinker
- Leads with Moral Authority

Strategy

Culture
Person of Character

• Integrity – an undivided life
• Honesty – transparent
• Loyalty – stick-to-it attitude
Sometimes it is better to lose and do the right thing than to win and do the wrong thing.

Tony Blair
Person of Character

- When you lay your head on your pillow at night....
Puts People First

- Puts the needs of others ahead of oneself
- Selflessness over selfishness
"If you want to lift yourself up, lift up someone else."
-Booker T. Washington
@dedradavis
Be the change

- Others first. Self second.
A 25 cent ribbon
Compassionate Collaborator

• Builds teams and communities
• Promotes inclusivity
• Deemphasizes hierarchy
Be the change

• Not all of us can do great things. But we can do small things with great love.

- Mother Teresa
Has foresight

- Sets a vision
- The “lead” in leadership
Be the change
Leads with Moral Authority

• Government positions
  • Under the microscope
  • Discretion
Leads with Moral Authority

• Mentorship
  • Mentor and train new employees
  • Serve as a role model
Leads with Moral Authority

• Authority premised on principles
• Public Servants
  • Accountable to the people
  • Ethics must always be considered
Leads with Moral Authority

• Ethics
  • Moral principles that guide an individual’s behavior
  • Cutting corners?
  • Taking credit or giving credit?
Leads with Moral Authority

- Tough decisions to be made
- Our decisions impact people
What defines you?
Thoughts to consider….
“It is amazing what you can accomplish if you do not care who gets the credit.”

- Harry S. Truman
“The time is always right to do the right thing.”

- Martin Luther King, Jr.
“It doesn't take a hero to order men into battle. It takes a hero to be one of those men who goes into battle.”

- Norman Schwarzkopf
“Be kind whenever possible. It is always possible.”

- Dalai Lama
“Be the change you wish to see in the world.”

- Mahatma Gandhi
“Not all of us can do great things. But we can do small things with great love.”

- Mother Teresa
“And as we let our own light shine, we unconsciously give other people permission to do the same.”

- Nelson Mandela
“You don’t lead by hitting people over the head – that’s assault, not leadership.”

- Dwight Eisenhower
One final key to servant leadership

• Be willing to serve at all levels!
Servant Leadership
Be the change you wish to see……
Thank you!

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